

Webinar on

Case Management: Find and Fix Your 2019 Compliance Gaps

Learning Objectives

Understand the compliance issues required under the Conditions of Participation for Utilization Management and Discharge Planning

Describe your responsibilities as they relate to Observation and the 2-Midnight Rule

Your requirements to be compliant with the Important Message from Medicare

Explain how the patient choice lists are used

Understand the different types of HINNs and when they should be given

Document for compliance



This webinar would provide tools that can be implemented and used after this event. These include practical tools.

PRESENTED BY:

Toni G. Cesta, Ph.D., RN, FAAN is Partner and Health Care Consultant in Case Management Concepts, LLC, a consulting company which assists institutions in designing, implementing and evaluating acute care and community case management models, educating case management professionals and assisting in the implementation of case management departmental changes.

On-Demand Webinar Duration : 60 Minutes Price: \$200

Webinar Description

As case managers, we must be aware of the myriad of compliance issues that we must adhere to in our daily practice. Never has this been more important to our work as case managers then it is now. Our ability to remain compliant has become an element of audits from accrediting bodies such as the Joint Commission as well as the Centers for Medicare and Medicaid Services (CMS). It is the right thing to do for patients as well.

This program will review the compliance issues that most greatly impact your practice such as the 2-midnight Rule, the NOTICE Act, HINNs, The Important Message, and others. The Joint Commission is now monitoring these issues when they have deemed status from Medicare, so your compliance is critical to a good Joint Commission survey outcome. This program will help you to identify where you may have compliance practice gaps as well as how to fix them!



Case managers and social workers need to maintain compliance in a number of areas directly related to utilization management and discharge planning. Both the Joint Commission (and other regulatory bodies) as well as the Centers for Medicare and Medicaid Services (CMS) are auditing hospitals and case management departments for compliance with the Conditions of Participation as well as other regulatory requirements. Every case management professional needs to know how these requirements impact their professional practice.

By attending this session you will be able to ensure that you understand the compliance issues directly related to the practice of case management and that you have incorporated them into your daily practice. Compliance includes documentation and communication with the patient and family as well. Be sure that your processes are hard-wired and part of your daily routine.



Who Should Attend ?

Director of Case Management

Compliance Officer

RN Case Managers

Director of Quality Management

Director of Social Work

Social Workers

Hospitalists

Physician Advisor



Why Should Attend ?

This training would provide tools that can be implemented and used after this event. These include practical tools. We will discuss human error categories, near root causes and root causes for these events. We will discuss the latest trends in human error issues in the industry.



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